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DNS-OARC Status Report

Keith Mitchell, President OARC30 May 2019

2018-9 Achievements

- OARC29 Amsterdam biggest workshop ever, jointly with CENTR-Tech
- Special DITL for Root KSK rollover
- Verisign funding of RSSAC DNSCAP anonymization
- NIC.AT funding of DSC response time indexer
- Budgetary surplus (~5%) for 2018

2018-9 Achievements

- Implemented new Member portal website
- Fremont core site re-build
- The new home for DNSVIZ and dnsperf
- DITL 2019 data gathering completed
- New releases of dsc-datatool, dnsjit and drool
- Bi-annual Board retreat and Staff all-hands
 - strategy and plan for 2019→

Welcome New DNS-DARC Members!

(since OARC29 \Rightarrow May 2019)

<u>Participant</u> <u>Level</u>

PIR Bronze

Detegue - Spamhaus Bronze

Ofcom Bronze/Supporter

Toybox Blue

SOX Supporter

NSRC/U of Oregon Supporter

IIFON Supporter

Member Upgrades!

- CIRA Upgraded to Silver
- Akamai upgraded to Gold
- Thank You!

Member Non-Renewals:

CORE

Bronze

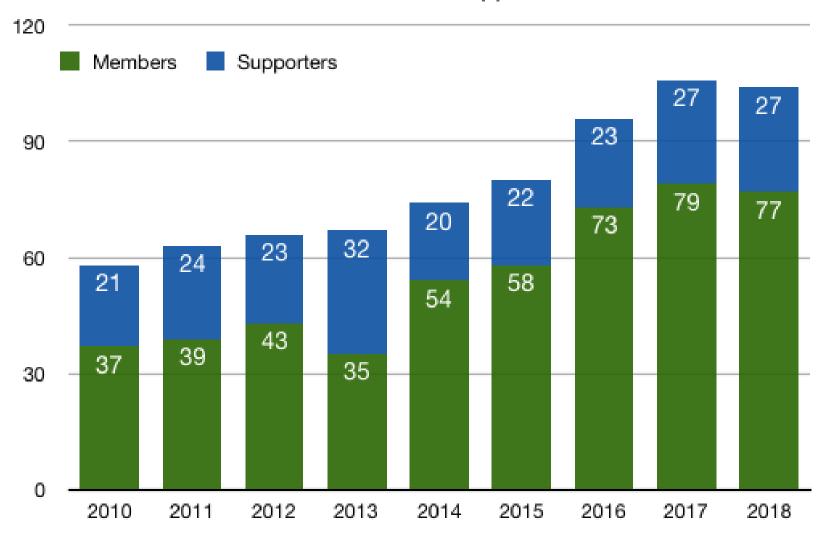
JAS Advisors

Bronze

 and six non-contributing Supporter-level Participants



OARC Members and Supporters Growth



Strategic Challenges

- Almost net zero growth in paying new Members
- Despite strong macro-economic conditions, tech industry structure is changing with much consolidation, privacy concerns
- Workshop sponsorship is also more challenging to secure
- Limited execution capability makes us vulnerable to unexpected externalities (banks, visas...)
- Supporters who do not contribute require pro-active policing
- Costs have however been contained to track below-budget revenue

Retreat Strategy Outputs

- Conservative strategy for challenging environment, positioned:
 - to build on stable base
 - for opportunistic growth
 - to retain membership
- Diversification of revenue sources:
 - to mitigate risks of industry consolidation
 - explore non-membership based revenue from new/ un-bundled/premium services
 - improve differentiation between membership tiers
 - review/adapt Member value proposition



Finance Strategy Targets

- 2018 saw (unaudited) \$39k surplus on \$778k revenue
 - very similar to 2017
 - 2019 target is for ~5% revenue increase to \$815k
 - Aim for \$900k revenue by 2021
 - at least 10% of which should come from diversified services
 - Cash reserves of 6 months' worth of operations by 2022
 - Reserves Policy updated to clarify this is in addition to subscriptions deferred liabilities

Diversified Services

- Premium DNSVIZ: monitoring, alerting
- Premium analysis resources
- >2 workshops/year
- Workshop add-ons, pre-pay
- Software support contracts
- Member site visits
- Portal as a Service

New Member Portal

- Ancient decade+old PERL thing overdue for its pension...
- Jerry has completely re-implemented using modern platform:
 - microframework Flask for server-side
 - bootstrap for GUI
- More flexible data model will allow us to expand participant categories and integrate new services
- https://dev.dns-oarc.net/portal2-beta until end May please check out at demo desk and test!

Board and PC

- Board has created 2 new sub-committees:
 - Audit
 - Privacy
- 3 Board Directors will be up for rotation at October AGM
- Board will select 2020 Programme Committee during Q4 2019
- Please let us know if you are interested in serving!
- Leadership roles being documented

OARC Office

- OARC needs a physical address of record for mail
 - banks, tax etc getting increasingly picky about this
- Also place to store our paper archives, gear
- We are exploring moving more of our legal entity presence from California to Indiana to streamline admin, audit etc
- c/o PIN Bureau
 Suite 101 #5
 325 S College Ave
 Indianapolis
 IN 46202, USA

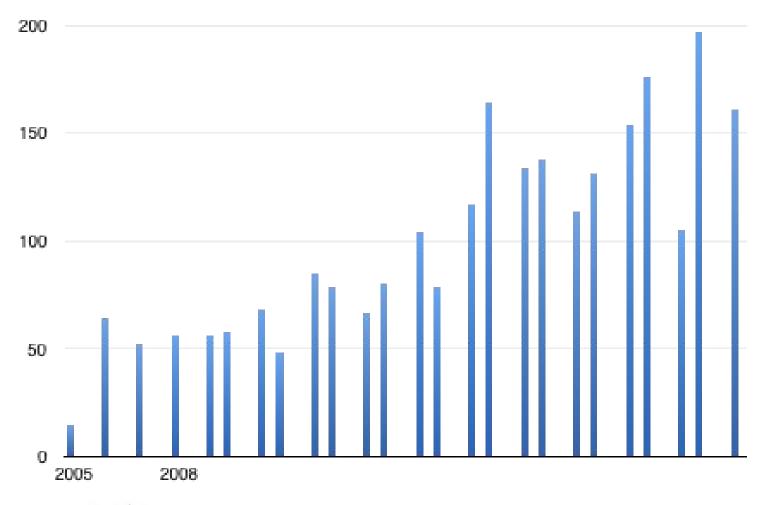
 Payments should go to: Belmont CA PO Box & Chase bank account

OARC Workshops

- Registration charging introduced for all attendees for OARC29
- New Registration charging policy:
 - Complimentary, Discounted, Standard, +Late
- Appears to have worked well for OARC29
- OARC30 free to all thanks to ICANN hosting
- OARC31 onwards charging will be as for OARC29
 - may vary where we have Host organizations
 - makes doing more workshops/year viable
- Thank you for your strong support in making OARC workshops more sustainable

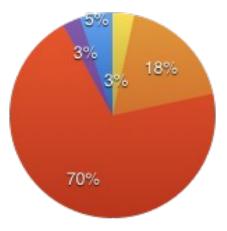


Workshop Attendance

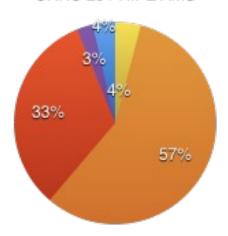


Attendance by region

OARC 27 / NANOG SJC



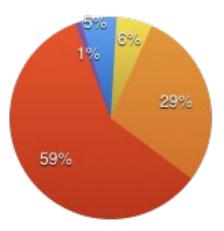
OARC 29 / RIPE AMS



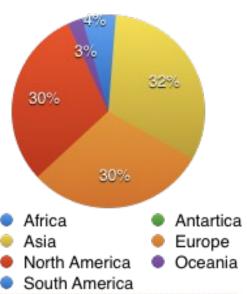
DNS-OARC

Domain Name System Ope

OARC 28 / ICANN SJU



OARC 30 / IDS BKK



Domain Name System Operations Analysis and Research Center

OARC Workshops

- Currently we do 2 workshops per year, 2 days long
- Co-location with RIPE/NANOG/ICANN meetings:
 - saves attendee time and \$\$\$\$ costs
 - overlapping operational communities, outreach
- Ad-hoc rotation demands more OARC resources to plan and host
- We would like to go to 2 * 2-day, plus 1 * 1-day workshops per year
- This will allow us to co-locate at each of the above events, once per year, at same time of year
 - e.g. Feb/May/Oct
- Will significantly simplify planning for us and our partners

Future Workshops

- OARC31
 - Oct 31st Nov 1st
 2019
 - Austin, Texas
 - Co-located with NANOG77 and ARIN44

- OARC32/32bis/33
 - looking at Feb/May/Oct 2020
 - e.g.
 NANOG/IDS/RIPE

2019 Plans

- New Member Portal into service during Q2
- Modernize/automate systems management
- Service diversification offerings
- Upgrade analysis capacity/cluster
- Evolve future-proof storage architecture
 - figure out how to fund this..
- Privacy Policy
- Member referral and multi-year discount plans
- 1st Jan 2020 proposed inflation-index based fee increase



Why Become an OARC Member?

- Access to and participation in the world's premier community of DNS technical experts
- Influence development of open tools and services to support your infrastructure operations
- Ability to share and analyze a unique dataset perspective into global DNS operations
- Use of community co-ordination resources to respond to incidents and threats
- Support a trusted neutral party free of vested interests in the DNS space



Questions?