



# Strengthening DNS Security and IPv6 Implementation in Bangladesh: Overcoming Operational Challenges

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# Imran Hossen

Imran Hossen is a tech entrepreneur and Domain Name & Cloud Web Hosting Expert from Bangladesh. He has started technology businesses in domain name and cloud web hosting industry. He is currently working as Managing Director of EyHost Ltd.

- 01 | Fellow at ICANN , APTLD and APSIG
- 02 | Vice Chair, Measurement Working Group, Universal Acceptance Steering Group (UASG)
- 03 | Former Convener of BASIS Domain and Hosting Forum
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- 05 | Member of Internet Society Bangladesh Chapter
- 06 | Co-Chair of Standing Committee on Web Services at BASIS





# Bangladesh's Digital Landscape:

- Bangladesh, as a prominent AP regional country, plays a pivotal role in shaping the future of networking technologies.
- Its digital landscape is marked by a diverse ecosystem of stakeholders, including a prominent ccTLD registry, hosting companies, ISPs, and data centers.



# Overview of Bangladesh's Network Ecosystem:

- **ccTLD Registry:** At the core of Bangladesh's digital identity, a prominent ccTLD registry plays a pivotal role in managing and maintaining the country's domain space. This registry ensures the proper functioning of Bangladesh's online presence.
- **Hosting Companies:** A constellation of hosting companies serves as the backbone of the nation's web services. These companies provide essential platforms for websites, applications, and digital content, facilitating online accessibility.
- **ISPs (Internet Service Providers):** A network of ISPs connects people across the country, delivering internet access to homes, businesses, and institutions. These providers enable connectivity and digital access to millions of Bangladeshis.
- **Data Centers:** Data centers form the bedrock of data storage and processing capabilities, underpinning critical services and applications. They ensure data security, availability, and efficient management.



## ccTLD Registry : Overview

ccTLDs

31,652

Total Registered .bd and .বাংলা

*\* Till: 13 October, 2021*

Top level TLDs

203,536

2M+ total domain registered  
from Bangladesh \*\*

Total new gTLD

29,526

Total new gTLD registered  
from Bangladesh \*\*\*

Sources:

\* <https://www.tbsnews.net/features/panorama/why-no-one-wants-use-domains-bd-and-bangla-315118>

\*\* <https://domainnamestat.com/statistics/country/BD>

\*\*\* <https://ntldstats.com/country/bd>

# Highlighting Bangladesh's Progress:

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- 1. DNSSEC Deployment:** The country's ccTLD registry has achieved a significant milestone by successfully implementing DNS Security Extensions (DNSSEC) on 2022. This critical step ensures the authenticity and integrity of DNS data, bolstering the security of online interactions within Bangladesh.
- 2. IPv6 Upgrades:** Several Internet Service Providers (ISPs) , few Mobile Operators and data centers have embarked on a journey of incremental IPv6 upgrades. These strategic enhancements signify a commitment to future-proofing our digital infrastructure, enabling a seamless transition to the next-generation Internet Protocol.

# Navigating Operational Challenges:

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1. **Resource Limitations:** The constraint of limited resources, both in terms of skilled manpower and funding, presents a hurdle in implementing advanced technologies such as DNSSEC and IPv6 comprehensively.
2. **Skill Gaps:** There is a need to bridge skill gaps within organizations across the network chain, enabling professionals to effectively manage and maintain the evolving network infrastructure.
3. **Funding Constraints:** The financial aspect plays a significant role in deploying new technologies and upgrading existing systems. Securing adequate funding can be a complex process.
4. **Coordination Challenges:** Effective coordination among various stakeholders, including ccTLD registry, hosting companies, ISPs, and data centers, is crucial to align efforts and ensure a harmonious digital ecosystem.
5. **Awareness and Education:** Raising awareness among users and providers about the importance of DNS security and IPv6 adoption is a constant endeavor. Educating stakeholders is vital for achieving widespread acceptance.

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# Unlocking Insights from Past Incidents:

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1. **Operational Resilience:** Past incidents have underscored the importance of operational resilience. Building redundancy and failover mechanisms into our infrastructure can minimize the impact of unexpected disruptions.
2. **Proactive Monitoring:** Incident response has been enhanced through proactive monitoring. Implementing robust monitoring tools and analytics pipelines has allowed us to detect issues early and take prompt action.
3. **Adaptability:** The ability to adapt quickly to changing circumstances is vital. We've learned that staying agile and responsive is essential in the ever-evolving digital landscape.
4. **User Awareness:** Educating users and stakeholders about the significance of DNS security and IPv6 has emerged as a key focus. Increasing awareness is crucial for broader acceptance and cooperation.

# Insights into DNSSEC Implementation:

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1. **Key Management:** DNSSEC requires robust key management practices. The ccTLD registry has adopted secure procedures for key generation, storage, and rollover to ensure the ongoing integrity of DNS data.
2. **Zone Signing:** The process of signing the zone data has been meticulously carried out. Implementing zone signing is essential to provide verifiable DNS data, enhancing trust in the domain name system.
3. **Validation:** We've also focused on DNSSEC validation. By validating DNS responses, we ensure that end-users receive authenticated and unaltered DNS information, bolstering their online security.

# Navigating the Transition to IPv6:

1. **ISPs' IPv6 Adoption:** Several Internet Service Providers (ISPs) in Bangladesh have initiated IPv6 integration. Case studies reveal that these ISPs have successfully deployed IPv6, expanding the pool of available IP addresses to meet the growing demand for internet connectivity.
2. *Case Study Example: ISP (Dot Internet)*
  1. Dot Internet embraced IPv6 adoption, enhancing the scalability and reach of its services.
  2. By transitioning to IPv6, Dot Internet has ensured a seamless internet experience for its customers, preparing for the increasing number of connected devices.
3. **Data Centers and IPv6:** Local data centers have also recognized the significance of IPv6. By adopting IPv6 connectivity, they have unlocked new opportunities for seamless data management and accessibility.
4. *Case Study Example: Data Center (Novocom)*
  1. Data Center Novocom's successful IPv6 integration has facilitated efficient data hosting, storage, and retrieval.
  2. This transition has positioned Data Center Novocom as a key player in supporting the data-driven needs of various industries within Bangladesh.

# Addressing Key Local Challenges:

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- 1. Skill Gaps:** Bangladesh's evolving digital ecosystem calls for a highly skilled workforce capable of managing and maintaining advanced network technologies. Bridging skill gaps within organizations is essential to ensure the effective deployment and operation of DNSSEC and IPv6.
  - 1. Skill Development Initiatives:* Initiatives for training and skill development are vital to empower professionals with the knowledge and expertise needed to navigate the complexities of DNS security and IPv6 integration.
- 2. Funding Constraints:** Deploying and upgrading network infrastructure require financial investments. Funding constraints can hinder the comprehensive adoption of DNSSEC and IPv6.
  - 1. Securing Financial Support:* Exploring avenues for securing financial support and resources is crucial to overcome funding challenges and drive broader adoption.

# The Power of Regional Expertise:

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## 1. Local Insights:

- Local insights provide a nuanced understanding of the unique challenges and opportunities within Bangladesh.
- They enable us to tailor solutions and strategies that are contextually relevant, enhancing their effectiveness.

## 2. Collaborative Exchange:

- Collaborative exchange of knowledge and experiences among regional peers promotes innovative problem-solving.
- Learning from the successes and challenges of neighboring countries in the AP region empowers us with diverse perspectives.

## 3. Strategic Networking:

- Building strong networks within the AP region fosters collaboration and mutual support.
- It allows us to tap into a wealth of regional expertise, share best practices, and collectively navigate complex issues.

# Fostering Progress through Collaboration:

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## 1. Collective Solutions:

- Collaboration brings together the collective intelligence and resources of diverse stakeholders, amplifying our capacity to tackle complex challenges effectively.
- It enables us to co-create solutions that are comprehensive and robust.

## 2. Knowledge Exchange:

- Knowledge exchange is the lifeblood of innovation. It facilitates the sharing of insights, best practices, and lessons learned.
- It empowers us to learn from each other's successes and setbacks, accelerating our collective growth.

## 3. Building Resilient Networks:

- Collaboration strengthens the bonds within Bangladesh's digital ecosystem and fosters a sense of community.
- These networks of trust are essential for quick response and support during times of need.

# Enhancing DNS Security Through Overcoming Challenges:



## 1. Ensuring Data Integrity:

- DNSSEC implementation ensures the integrity of DNS data. Overcoming operational challenges strengthens this critical layer of protection.
- The data provided to end-users remains untampered, safeguarding them from malicious activities such as DNS spoofing.

## 2. Mitigating Vulnerabilities:

- By addressing local challenges, we reduce vulnerabilities within our network infrastructure.
- These vulnerabilities are potential entry points for cyber threats. Mitigating them enhances overall cybersecurity.

## 3. Building Trust:

- As we enhance DNS security, we build trust among internet users. Trust is the cornerstone of online interactions.
- Secure DNS is fundamental to secure online transactions, communications, and data sharing.

## 4. Regional Impact:

- Our efforts resonate regionally. As we bolster DNS security locally, we contribute to a safer and more resilient AP regional network ecosystem.
- Bangladesh's successes inspire and encourage regional peers to prioritize DNS security.

# Driving IPv6 Adoption Through Overcoming Challenges:

## 1. Seamless Transition:

- Overcoming operational challenges accelerates the seamless transition to IPv6. Addressing skill gaps and funding constraints empowers organizations to embark on this vital migration.
- IPv6 provides a vastly expanded address space, essential for accommodating the growing number of devices and services in our digital ecosystem.

## 2. Future-Proofing:

- IPv6 adoption is a cornerstone of future-proofing our network infrastructure. It ensures that Bangladesh is well-prepared to meet the demands of an increasingly connected world.
- As legacy IPv4 addresses become scarcer, IPv6 becomes the foundation for sustainable growth.

## 3. Regional Leadership:

- Our commitment to IPv6 adoption sets a regional example. By embracing IPv6, we demonstrate leadership in driving the transition across the AP region.
- Our successes encourage regional peers to follow suit, collectively building a more IPv6-enabled Internet.

## 4. Enhanced Connectivity:

- IPv6 offers enhanced connectivity for all stakeholders. It enables faster and more efficient communication, benefiting both end-users and service providers.
- Embracing IPv6 is crucial for delivering a seamless online experience.



# Inspiring Success Stories from Bangladesh:

## 1. DNSSEC Success Story:

- *Case Study Example: ccTLD Registry ( .bd and .bangla )*
- The ccTLD registry's successful DNSSEC implementation showcases meticulous key management and zone signing practices on 2022.
- Their journey exemplifies the commitment to ensuring the authenticity and integrity of DNS data.

## 2. ISP IPv6 Integration:

- *Case Study Example: ISP Dot Internet*
- ISP Dot Internet's journey towards IPv6 adoption demonstrates the seamless integration of IPv6 within their network.
- Their success story underlines the importance of incremental upgrades and proactive planning.

## 3. Cross-Sector Collaboration:

- *Case Study Example: Collaborative Initiative ( bKash , ISPs , Domain Registrar )*
- The largest mobile Banking – Bkash implement DNSSEC and IPv6 on the domain name , email and office networks.
- The bKash is a great example of the great coordination among ccTLD, gTLD, ISPs and data centers can amplify the impact of DNS security and IPv6 adoption.

# Strategies for Overcoming Operational Challenges:

## 1. Skill Development Initiatives:

- Investing in skill development programs and training initiatives has empowered our workforce with the expertise needed to manage and maintain advanced network technologies.

## 2. Financial Resource Allocation:

- Exploring avenues for securing financial support and allocating resources strategically has allowed us to overcome funding constraints and ensure the comprehensive adoption of DNSSEC and IPv6.

## 3. Proactive Planning:

- Proactive planning and incremental upgrades have been key to the successful integration of IPv6. This approach minimizes disruptions and ensures a seamless transition.

## 4. Collaboration and Coordination:

- Collaboration among stakeholders and effective coordination have streamlined efforts, fostering a harmonious digital ecosystem.

## 5. Embracing Innovation:

- Embracing innovation and staying adaptable are fundamental to navigating the evolving digital landscape. These traits allow us to respond effectively to changing circumstances.

# Charting the Path Forward:

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## 1. Continuous Improvement:

- Our commitment to continuous improvement ensures that we remain agile and responsive in a rapidly evolving digital landscape.
- We will persist in refining our strategies and solutions to meet the ever-changing needs of our digital ecosystem.

## 2. Knowledge Exchange and Collaboration:

- We will continue to prioritize knowledge exchange and collaboration among stakeholders. This collective effort strengthens our capacity to overcome challenges and drive progress.

## 3. Regional Leadership:

- Bangladesh's regional leadership in DNS security and IPv6 adoption will continue to inspire and guide our efforts.
- By setting an example for our regional peers, we contribute to a safer and more resilient AP regional network ecosystem.

# Charting the Path Forward:

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## 4. Building Trust:

- Trust is the foundation of our digital interactions. We will work diligently to build and maintain trust among internet users.
- Secure DNS and IPv6 adoption are essential components of this trust-building process.

## 5. A Secure and Resilient Future:

- Our ultimate goal is to shape a secure, resilient, and future-ready digital future for Bangladesh. This future is one where connectivity, innovation, and cybersecurity are paramount.

# Fostering Dialogue and Exchange:

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## 1. Knowledge Enrichment:

- Engaging in discussions enriches our collective knowledge base. Each perspective shared adds to our understanding of complex challenges and innovative solutions.

## 2. Collaborative Problem-Solving:

- Collaborative discussions foster problem-solving. Together, we can tackle even the most intricate issues and uncover new approaches.

## 3. Strengthening Networks:

- Building networks and connections within our digital community is a valuable outcome of engaging in discussions. These networks provide support, inspiration, and shared learning.

## 4. Regional and Global Impact:

- Our discussions have the potential to influence not only our local digital landscape but also the broader AP regional and global digital community.
- By sharing our experiences, we contribute to the advancement of DNS security and IPv6 adoption worldwide.

# Key Takeaways:

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- Bangladesh's dynamic digital landscape presents opportunities for DNS security enhancement and IPv6 adoption.
- Success stories within Bangladesh's network ecosystem showcase the impact of strategic solutions in addressing operational challenges.
- Collaborative efforts, regional expertise, and innovation are pivotal in overcoming obstacles and shaping a secure and resilient digital future.
- Engagement in discussions and knowledge exchange is fundamental to our collective growth and progress.

A large graphic featuring the text "Q&A" in a bold, blue, sans-serif font. The text is enclosed within a blue rectangular border. The bottom portion of the graphic, including the tail of the "Q" and the bottom of the "A", is cut off by a horizontal grey bar that spans the width of the slide.

Any Questions?



# Thank you.

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