Generative AI and DNS Own the Narrative

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Agenda

Generative AI and DNS

- Context setting
- Experiment using Gen AI tools
- Own the Narrative
 - Conclusion
 - Proposed Solution



DNS protocol knowledge

- IETF RFC documents _
- Blogs like Cloudflare
- Mailing lists
- DNS Subject Matter Experts (SME) -



Use cases for non-SME using DNS

Service Owners add CNAME or TXT

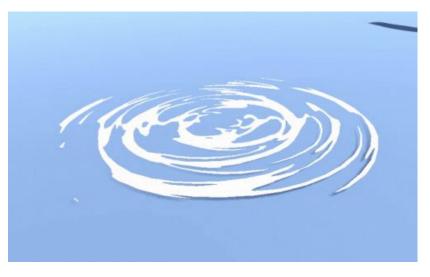
Domain ownership proof

- Google Sites

Cert issuance

- Domain control validation (DVC)

Service Owners add MX records to setup emails



Where do non-SMEs find DNS information?

Where do non-SMEs find DNS information?



Generative (Gen) Artificial Intelligence (AI)

Generative AI is the kind of AI you can use to create new text, visual, and audio content.^[1]

Do GEN AI tools answer correctly???



Generative AI research experiment

Ask Gen AI tool, DNS related questions of increasing difficulty.

Verify answers against real world



Gen AI tools used in the research



• Meta AI

Gen AI research experiment

Questions -

- 1. Can CNAME be added to zone apex?
- 2. How do wildcards resolve a DNS query?
- 3. How do you specify CAA for wildcard FQDN?

Question 1

Can CNAME be added to zone apex?

Can CNAME be added to zone apex?





Adding a CNAME (Canonical Name) record to the zone apex (the root of a domain, such as example.com) is not allowed according to the DNS specifications. The DNS standards, specifically RFC 1034 and RFC 1912, state that the apex of a domain must not have a CNAME record because it can cause a variety of technical issues and conflicts.

Can CNAME be added to zone apex?



CNAME at the Zone Apex

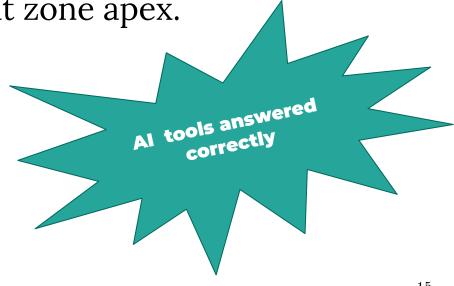
A CNAME record cannot be added directly to the zone apex (also known as the root domain or naked domain) in DNS. This is because the zone apex must contain an SOA record and an NS record, which are required for the domain to function properly.

Meta Al is Correct

Can CNAME be added to zone apex? - Reality

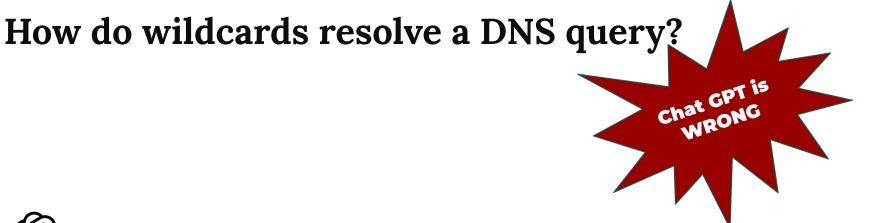
Correct answer

CNAME cannot be created at zone apex.



Question 2

How do wildcards resolve a DNS query?





3. Depth Limitations: Wildcards only match a single label. For instance, a wildcard record *.example.com cannot match foo.bar.example.com, as it includes multiple labels. You

would need a wildcard at the second level, like ***.*.**example.com, to cover such cases.

How do wildcards resolve a DNS query?

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When resolving DNS queries with subdomain depth, the wildcard record matches only one level of subdomain. This is known as the "next level" or "immediate child" rule.

Example

Suppose you have a wildcard DNS record set up for *.example.com.

- **subdomain.example.com** matches the wildcard record.
- subdomain.sub.example.com does not match the wildcare.

How do wildcards resolve a DNS query? - Reality

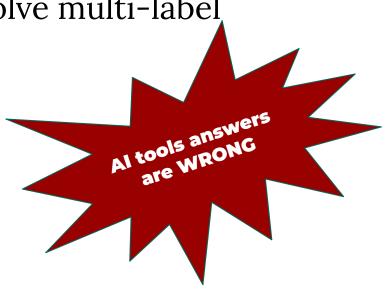
% dig '*.pallavitest.com.' +short testgoogle.pallavitest.com. 8.8.8.8

% dig '**label.pallavitest.com.**' +short testgoogle.pallavitest.com. 8.8.8.8

% dig **'label3.label2.label.pallavitest.com**.' +short testgoogle.pallavitest.com. 8.8.8.8

How do wildcards resolve a DNS query? - Reality

Correct answer: Wildcard DNS record can resolve multi-label subdomains.



Question 3

How do you specify CAA for wildcard FQDN?





To specify a CAA (Certification Authority Authorization) record for a wildcard FQDN (Fully Qualified Domain Name), you would use the following format:



*.example.com is the wildcard FQDN, where * represents any subdomain.

How do you specify CAA for wildcard FQDN? - Reality

RFC 8659 – DNS Certification Authority Authorization (CAA) Resource Record

Given a request for a specific FQDN X or a request for a Wildcard Domain Name *.X, the Relevant RRset RelevantCAASet(X)

tools ans

Conclusion of the experiment

Responses of GenAI tools, cannot be trusted



Proposed Solution

DNSchat tool using Retrieval Augmented Generation (RAG)



Retrieval Augmented Generation (RAG)

Retrieval Augmented Generation (RAG) is an architecture that augments the capabilities of a Large Language Model (LLM) like ChatGPT by adding an information retrieval system that provides grounding data. ^[2]

DNSchat tool - Proof of Concept (PoC)

Used Azure Open AI for the POC

- Create Azure AI service
- Upload RFC 8659 to the AI service
- Create Open AI Chatbot linking to the AI service

Question 3

How do you specify CAA for wildcard FQDN?

DnsChat tool - POC

How do you specify CAA for wildcard FQDN?

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Given a request for a Wildcard Domain Name *.X, the Relevant RRset RelevantCAASet(X) is determined by climbing the DNS name tree from the specified label up to, but not including, the DNS root "." until a CAA RRset is found. Let CAA(X) be the RRset returned by performing a CAA record query for the FQDN X, according to the lookup algorithm specified in $^{1^2}$. For example, processing CAA for the FQDN "X.Y.Z" where there are no CAA records at any level in the tree RelevantCAASet would have the following steps: $^{1^2}$.

RelevantCAASet(domain):\n while domain is not ".":\n if CAA(domain) is not Empty:\n return CAA(domain)\n domain = Parent(domain)\n return Empty

Processing CAA for the FQDN "A.B.C" where there is a CAA record "issue example.com" at "B.C" would terminate early upon finding the CAA record: ^2^ ^1^ .

Therefore, to specify CAA for wildcard FQDN, you need to specify the relevant RRset and climb the DNS name tree, just like with a regular FQDN ^1^ ^2^

 \checkmark 2 references

1 RFC8659.pdf - Part 1

2 RFC8659.pdf - Part 2

Next Steps - Own the narrative

$DNSchat_{\rm tool\,....}$

- Collaboration with DNS-OARC
- Managed and verified by DNS community
- Trustworthy to give correct information



Reference

[1]

https://appian.com/learn/topics/enterprise-ai/what-is-generative-ai#:~:text=Gener ative%20AI%20is%20the%20kind,speed%20up%20content%20creation%20tasks.

[2]

<u>https://learn.microsoft.com/en-us/azure/search/retrieval-augmented-generation-ov</u> <u>erview</u>



X

New conversation

C 2 C

Wildcards in DNS resolve queries with subdomain depth by following specific rules. Here's how:

Subdomain Depth and Wildcard Resolution

When resolving DNS queries with subdomain depth, the wildcard record matches only one level of subdomain. This is known as the "next level" or "immediate child" rule.

Example

Suppose you have a wildcard DNS record set up for *.example.com.

- subdomain.example.com matches the wildcard record.
- subdomain.sub.example.com does not match the wildcard record.

To match deeper subdomains, you need additional wildcard records.

- *.sub.example.com is required to match subdomain.sub.example.com.
- *.sub.sub.example.com is required to match subdomain.sub.sub.example.com.

Multiple Wildcard Records

You can have multiple wildcard records at different levels to cover various subdomain depths.

Wildcard Record	Matches	Does Not Match
*.example.com	<pre>sub.example.com</pre>	<pre>sub.sub.example.com</pre>
<pre>*.sub.example.com</pre>	<pre>sub.sub.example.com</pre>	<pre>sub.sub.example.com</pre>
<pre>*.sub.sub.example.com</pre>	<pre>sub.sub.example.com</pre>	<pre>sub.sub.sub.example .com</pre>

Important Considerations

- · Wildcard records only match one level of subdomain.
- Multiple wildcard records are needed for deper subdomain matching.

Ask Meta Al anything...

Log in to save your conversation history, sync with Messenger, generate images and more.

When you ask AI to imagine something, options will generate as you type.

Log in

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- Wildcard depth in DNS queries refers to how deep the wildcard can match subdomains in a hierarchy. Here's a breakdown of how it works:
 - 1. Wildcard Position: A wildcard can be placed at different levels of the DNS hierarchy. For example:
 - *.example.com matches any subdomain directly under example.com (like foo.example.com).
 - *.*.example.com matches any second-level subdomain (like foo.bar.example.com).
 - 2. **Matching Logic**: When a DNS resolver processes a query, it checks for matches starting from the most specific record to the least specific:
 - It first looks for an exact match.

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- Then it checks for wildcard records, beginning with the highest specificity.
- If the query is for foo.bar.example.com, it will look for:
 - An exact match for foo.bar.example.com.
 - A wildcard match for *.bar.example.com (if it exists).
 - A wildcard match for *.example.com (if no more specific record is found).
- 3. Depth Limitations: Wildcards only match a single label. For instance, a wildcard record *.example.com cannot match foo.bar.example.com, as it includes multiple labels. You would need a wildcard at the second level, like *.*.example.com, to cover such cases.
- 4. Record Precedence: If there are conflicting records, the exact match will always take precedence over wildcard matches. For example, if both foo.example.com and *.example.com exist, a query for foo.example.com will return the specific record, not the

- To specify a CAA (Certification Authority Authorization) record for a wildcard fully qualified domain name (FQDN), you'll use the DNS CAA record format. Here's how to do it:
 - 1. Record Type: The record type is CAA .
 - 2. Flags: Usually set to 0 for non-critical records.
 - 3. Tag: You can use tags like issue, issuewild, or iodef.
 - issue specifies which CAs can issue certificates for the domain.
 - issuewild specifies which CAs can issue wildcard certificates.
 - 4. Value: This is the domain name of the CA authorized to issue certificates.

Example CAA Records

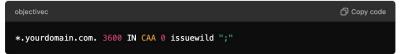
1. Allowing a CA to issue certificates for your domain:



2. Allowing a CA to issue wildcard certificates:



3. Denying all CAs from issuing wildcard certificates:



Notes

. The * represents the wildcard, so the second record applies to all subdomains of

yourdomain.com.

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To specify a CAA (Certification Authority Authorization) record for a wildcard FQDN (Fully Qualified Domain Name), you would use the following format:

*.example.com. IN CAA 0 issue "letsencrypt.org"

In this example:

- *****.example.com is the wildcard FQDN, where ***** represents any subdomain.
- IN specifies the DNS record class (Internet).
- CAA specifies the record type (Certification Authority Authorization).
- 0 specifies the flags (in this case, no flags).
- issue specifies the tag (in this case, the issue tag, which authorizes the specified CA to issue certificates).
- "letsencrypt.org" specifies the value (in this case, the domain of the authorized CA, Let's Encrypt).

This record authorizes Let's Encrypt to issue certificates for any subdomain of example.com.

Note: CAA records can have multiple values and tags, so you can specify multiple CAs and authorization types as needed.

Azure Open AI

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(+	Chat playground		
Current resource dnschatboteast	$\checkmark \forall \text{ View code} \textcircled{P} \text{ Deploy } \lor \rightarrow \text{Import } \lor \vdash \text{ Export } \lor \boxminus \text{ Prompt samples} \textcircled{P} \text{ Send feedback}$		
G Home	Setup E Hide	✓ Clear chat │	
ති Model catalog aygrounds ^	Deployment * + Create new deployment ~ gpt-35-turbo (version:0301) ~	How do you specify CAA for wildcard FQDN?	
Assistants PREVIEW	System message Add your data Parameters	Given a request for a Wildcard Domain Name *.X, the Relevant RRset RelevantCAASet(X) is determined by climbing the DNS name tree from the specified label up to, but not including, the DNS root "." until a CAA RRset is found. Let CAA(X) be the RRset returned by performing a CAA record query for the FQDN X, according to the lookup algorithm specified in ^1^ ^2. For example, processing CAA for the FQDN "X.Y.Z" where there are no CAA records at any level in the tree RelevantCAASet would have the following steps: ^1^ ^2. RelevantCAASet(domain):\n while domain is not ".":\n if CAA(domain) is not Empty:\n return CAA(domain)\n domain = Parent(domain)\n return	
Real-time audio PREVIEW Images Completions	Gain insights into your own data source. Your data is stored securely in your Azure subscription. Learn more about how your data is protected. [2]		
ools ^	Data source: Search Resource: Azure Blob Storage dnsaiserviceeast2	Empty Processing CAA for the FQDN "A.B.C" where there is a CAA record "issue example.com" at "B.C" would terminate early upon finding the CAA record: ^2^ ^1^.	
Batch jobs PREVIEW arred resources	Index: Chunk Size: dnsindexeast 1024 Advanced settings >	Therefore, to specify CAA for wildcard FQDN, you need to specify the relevant RRset and climb the DNS name tree, just like with a regular FQDN ^1^ ^2^ . \checkmark 2 references	
⟨♀) Quota ⊘ Content filters □ Data files	 Your data was connected with the following warnings Truncated extracted text to '65536' characters. (1 item(s) impacted) 	1 RFC8659.pdf - Part 1 2 RFC8659.pdf - Part 2	